

COMMISSIONERS
KRISTIN K. MAYES - Chairman
GARY PIERCE
PAUL NEWMAN
SANDRA D. KENNEDY
BOB STUMP



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ARIZONA CORPORATION COMMISSION

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ARIZONA CORPORATION COMMISSION

June 23, 2009

ORIGINAL

To: Docket Control

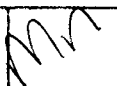
RE: Black Mountain Sewer Corp. – Customer Comments
Docket No. SW-02361A-08-0609

Please docket the attached 11 customer comments OPPOSED of the above filed rate case.

Customer comments can be reviewed in E-docket under the above docket number.

Filed by: Utilities Division – Consumer Services

Arizona Corporation Commission
DOCKETED

DOCKETED BY	
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AZ CORP COMMISSION
DOCKET CONTROL

2009 JUN 23 P 4:21

RECEIVED

SW-02361A-08-0609

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Deb Reagan

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion **No.** 2009 79826

Date: 6/18/2009

Complaint Description: 08A Rate Case Items - Opposed
 N/A Not Applicable

First:

Last:

Complaint By: **David and Jasmina** **Burstein/Battaglino**

Account Name: David and Jasmina Burstein/Battaglino

Home: [REDACTED]

Street: [REDACTED]

Work:

City: Scottsdale

CBR:

State: AZ **Zip:** 85266

is:

Utility Company: **Black Mountain Sewer Corporation**

Division: sewer

Contact Name: Linda Byrd

Contact Phone: [REDACTED]

Nature of Complaint:

***** SW-02361A-08-0609 *****

Customer sent the following e-mail -

Dear Sir or Madam:

Re: Docket No. SW-02361A-08-0609

We have been notified by Winfield's that you have applied to increase our monthly charges from \$45.64 to \$71.08. This is to inform you that we are opposed to this rate increase. We are seasonal owners. We pay on a monthly basis the sum of \$45.64 when the home is vacant and we are not utilizing these services for 10 months of the year. Therefore, we are paying \$456.40 U.S with the conversion it's over \$550 Canadian. We believe that this increase is unreasonable especially since we're not utilizing the services provided by Black Mountain Sewer Corp. for ten months of the year. We would kindly ask you to reconsider or make certain adjustments for seasonal owners.

BMSC has filed this application to increase their monthly customer charge from the current \$45.64 to \$71.08. According to the monthly sewer charges published by the Arizona Republic on May 27, 2009, even the current BMSC monthly charge of \$45.64 is extremely high compared to these average customer city sewer monthly charges: Mesa \$24.23; Phoenix \$28.51; Scottsdale \$22.52; Glendale \$30.07; Peoria \$21.90; Gilbert \$24.28; Tempe \$17.34; & Chandler \$17.67. We request that the Arizona Corporation Commission deny this application for this monthly charge increase, and to instruct BMSC that they must reduce their current monthly customer charges to be more comparable to other local sewer company monthly charges.

End of Complaint

Utilities' Response:

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Investigator's Comments and Disposition:

Customer comments entered for the record and filed with Docket Control.

End of Comments

Date Completed: 6/18/2009

Opinion No. 2009 - 79826

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Richard Martinez

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion **No.** 2009 79887

Date: 6/22/2009

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

First:

Last:

Complaint By: **James E & Barbara A. Heidbreder**

Account Name: James E & Barbara A. Heidbreder

Home: (000) 000-0000

Street: [REDACTED]

Work:

City: Scottsdale

CBR:

State: AZ **Zip:** [REDACTED]

is:

Utility Company: **Black Mountain Sewer Corporation**

Division: sewer

Contact Name: [REDACTED]

Contact Phone: [REDACTED]

Nature of Complaint:

(Docket No. SW-02351A-08-0609)

James E. & Barbara A. Heidbreder

[REDACTED]

June 9, 2009

Arizona Corporation Commission
Consumer Services Section
1200 W. Washington Street
Phoenix, AZ 85007

Subject: Docket No. SW-02351A-08-0609

Honorable Commissioners:

Black Mountain Sewer Corporation has recently applied for a permanent monthly increase in sewer fees of 57.83%. My wife and I live on Social Security income and this rate increase would place a burden on us that we cannot afford.

Please record our Opposition to the Black Mountain Sewer Corporation's application.

Sincerely,

James E. Hiedbreder
Barbara A.Hiedbreder

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

End of Complaint

Utilities' Response:

NA

End of Response

Investigator's Comments and Disposition:

6/22

I called customer to acknowledge receipt of her correspondence. I told customer that I will have her Opinion docketed so that the Commissioners will have an opportunity to reach her concerns prior to rendering their decision. Customer was thankful for the call back to her. FILE CLOSED.

I emailed this OPINION to Carmen Madrid @ ACC Phoenix Office to have this docketed towards Black Mountain Sewer Corporation - Docket No. Docket No. SW-02351A-08-0609

End of Comments

Date Completed: 6/22/2009

Opinion No. 2009 - 79887

Arizona Corporation Commission

Public Comment Form

Step 1

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Step 2

YOUR NAME <i>Linda A. TetraULT</i>	DATE <i>06-18-2009</i>
ADDRESS, CITY, STATE AND ZIP <i>33485 N. 74TH WY Scottsdale 85266</i>	YOUR PHONE NUMBER <i>480-437-2351</i>
DOCKET YOU WISH TO COMMENT ON: BMSC Rate Increase Application	DOCKET NUMBER SW-02351A-08-0609
CASE OR UTILITY NAME Black Mountain Sewer Corporation	YOUR POSITION ON THE DOCKET PRO <input type="radio"/> CON <input checked="" type="radio"/> OTHER <input type="radio"/>
YOUR E-MAIL ADDRESS <i>LS83836@AOL.COM</i>	

Step 3

ENTER YOUR COMMENTS HERE:

BMSC has filed this application to increase their monthly customer charge from the current \$45.64 to \$71.08. According to the monthly sewer charges published by the Arizona Republic on May 27, 2009, even the current BMSC monthly charge of \$45.64 is extremely high compared to these average customer city sewer monthly charges: Mesa \$24.23; Phoenix \$28.51; Scottsdale \$22.52; Glendale \$30.07; Peoria \$21.90; Gilbert \$24.28; Tempe \$17.34; & Chandler \$17.67. We request that the Arizona Corporation Commission deny this application for this monthly charge increase, and to instruct BMSC that they must reduce their current monthly customer charges to be more comparable to other local sewer company monthly charges.

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Step 4

This form may be completed electronically, printed and mailed to:

**Arizona Corporation Commission, Consumer Services Section, 1200 W. Washington St.
Phoenix, Arizona 85007;**

or

You may e-mail it as an attachment to:

mailmaster@azcc.gov

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Step 2

YOUR NAME HAROLD GOODMAN	DATE 6/16/09
ADDRESS, CITY, STATE AND ZIP 7283 E. EAGLE FEATHER RD, SCOTTSDALE AZ 85266	YOUR PHONE NUMBER 480-595-0866 OR 312-337-7516 (CHICAGO)
DOCKET YOU WISH TO COMMENT ON: BMSC Rate Increase Application	DOCKET NUMBER SW-02351A-08-0609
CASE OR UTILITY NAME Black Mountain Sewer Corporation	YOUR POSITION ON THE DOCKET PRO <input type="radio"/> CON <input checked="" type="radio"/> OTHER <input type="radio"/>
YOUR E-MAIL ADDRESS —	

Step 3

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 Phoenix, Arizona 85007;**

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mailmaster@azcc.gov

**Harold Goodman
 1300 Lake Shore Dr., #13C
 Chicago, Illinois 60610**

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Step 2

YOUR NAME <i>Michael Bettini</i>	DATE <i>6-19-2009</i>
ADDRESS, CITY, STATE AND ZIP <i>7318 E. Eagle Feather Rd, Scottsdale AZ 85266</i>	YOUR PHONE NUMBER <i>480-488-7197</i>
DOCKET YOU WISH TO COMMENT ON: BMSC Rate Increase Application	DOCKET NUMBER SW-02351A-08-0609
CASE OR UTILITY NAME Black Mountain Sewer Corporation	YOUR POSITION ON THE DOCKET PRO <input type="radio"/> CON <input checked="" type="radio"/> OTHER <input type="radio"/>
YOUR E-MAIL ADDRESS <i>Zeke26506@aol.com</i>	

Step 3

ENTER YOUR COMMENTS HERE:

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mailmaster@azcc.gov

**7318 E. Eagle Feather Rd
Scottsdale AZ 85266**

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Step 1

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Step 2

YOUR NAME <i>Mary Ann Angelo</i>	DATE <i>6-19-09</i>
ADDRESS, CITY, STATE AND ZIP <i>7270 Eagle Feather Rd Scottsdale 85266</i>	YOUR PHONE NUMBER <i>4805950736</i>
DOCKET YOU WISH TO COMMENT ON: BMSC Rate Increase Application	DOCKET NUMBER SW-02351A-08-0609
CASE OR UTILITY NAME Black Mountain Sewer Corporation	YOUR POSITION ON THE DOCKET PRO <input type="radio"/> CON <input checked="" type="radio"/> OTHER <input type="radio"/>
YOUR E-MAIL ADDRESS <i>mangelo4@cox.net</i>	

Step 3

ENTER YOUR COMMENTS HERE:

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**Ms. Mary Ann Angelo
7270 E Eagle Feather Rd
Scottsdale, AZ 85266**

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Step 1

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<i>CO-owners</i>	
Step 2	
YOUR NAME <i>Norm Lacher / Jill Sjolin</i>	DATE <i>6-17-09</i>
ADDRESS, CITY, STATE AND ZIP <i>Craig Sjolin</i>	YOUR PHONE NUMBER <i>425-967-5199</i>
DOCKET YOU WISH TO COMMENT ON: BMSC Rate Increase Application	DOCKET NUMBER SW-02351A-08-0609
CASE OR UTILITY NAME Black Mountain Sewer Corporation	YOUR POSITION ON THE DOCKET PRO <input type="radio"/> CON <input checked="" type="radio"/> OTHER <input type="radio"/>
YOUR E-MAIL ADDRESS <i>fwlacher@comcast.net</i>	<i>against increase</i>

Step 3

ENTER YOUR COMMENTS HERE:

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Step 4

over →

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Phoenix, Arizona 85007;**

or

You may e-mail it as an attachment to:
mailmaster@azcc.gov

Norman Lacher
609 Elm Pl.
Edmonds, WA 98020-4661

Arizona Corporation Commission Public Comment Form

Step 1

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Step 2

YOUR NAME <i>Nancy Dickens</i>	DATE <i>6/15/09</i>
ADDRESS, CITY, STATE AND ZIP <i>7493 E. Crested Saguaro Lane, Scottsdale AZ 85262</i>	YOUR PHONE NUMBER
DOCKET YOU WISH TO COMMENT ON: BMSC Rate Increase Application	DOCKET NUMBER SW-02351A-08-0609
CASE OR UTILITY NAME Black Mountain Sewer Corporation	YOUR POSITION ON THE DOCKET PRO <input type="radio"/> CON <input checked="" type="radio"/> OTHER <input type="radio"/>
YOUR E-MAIL ADDRESS	

Step 3

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The proposed increase is OUTRAGEOUS. The current charge is already too high. Why can't we in North Scottsdale tap into Scottsdale's sewer? We use Scottsdale for water, garbage, etc.

If you need additional space for your comments, please use the continuation page below.

Step 4

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Step 2

YOUR NAME <i>Sandra Gruhl</i>	DATE <i>June 12, 09</i>
ADDRESS, CITY, STATE AND ZIP <i>7370 Sunset Sky Scottsdale AZ 85266</i>	YOUR PHONE NUMBER <i>480 5751833</i>
DOCKET YOU WISH TO COMMENT ON: BMSC Rate Increase Application	DOCKET NUMBER SW-02351A-08-0609
CASE OR UTILITY NAME Black Mountain Sewer Corporation	YOUR POSITION ON THE DOCKET PRO <input type="radio"/> CON <input checked="" type="radio"/> OTHER <input type="radio"/>
YOUR E-MAIL ADDRESS <i>V.u.s. Gruhl D t -online.de</i>	

Step 3

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Sandra Gruhl

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Step 2

YOUR NAME STANLEY MARKS	DATE 6-17-09
ADDRESS, CITY, STATE, AND ZIP 33118 N 74th PL SCOTTSDALE, AZ 85266	YOUR PHONE NUMBER 330 990-7525
DOCKET YOU WISH TO COMMENT ON: BMSC Rate Increase Application	DOCKET NUMBER SW-02351A-08-0609
CASE OR UTILITY NAME Black Mountain Sewer Corporation	YOUR POSITION ON THE DOCKET PRO <input type="radio"/> CON <input checked="" type="radio"/> OTHER <input type="radio"/>
YOUR E-MAIL ADDRESS STANROBERTA@AOL.COM	

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Step 2

YOUR NAME Kenneth S Hillman	DATE 6/08/09
ADDRESS, CITY, STATE AND ZIP 7859 E. Shooting Star Wy, Scottsdale 85266	YOUR PHONE NUMBER 480 575 7895
DOCKET YOU WISH TO COMMENT ON: BMSC Rate Increase Application	DOCKET NUMBER SW-02351A-08-0609
CASE OR UTILITY NAME Black Mountain Sewer Corporation	YOUR POSITION ON THE DOCKET PRO <input type="radio"/> CON <input checked="" type="radio"/> OTHER <input type="radio"/>
YOUR E-MAIL ADDRESS Khillman@cox.net	

Step 3

ENTER YOUR COMMENTS HERE:

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